

KISHORE KUMAR S

Senior UI/UX Designer | Product Designer | UX Strategist

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PROFESSIONAL SUMMARY

Senior UI/UX and Product Designer with **9+ years of experience** designing scalable, accessible, and data-driven **B2B and SaaS products** across **FinTech, GovTech, Healthcare, Utilities, and Enterprise platforms**. Strong expertise in **end-to-end product design**, design systems, complex workflows, dashboards, and usability optimization for **web and mobile applications**.

A strong product thinker and cross-functional collaborator, working closely with **Product Managers, Engineering (React teams), and Business stakeholders** to translate requirements into intuitive, high-impact user experiences. Brings added strength through **deep frontend collaboration experience**, enabling realistic design decisions, efficient handoff, and high-quality execution at scale.

CORE SKILLS

UX & Product Design

- User Research & Stakeholder Interviews
- Journey Mapping & Information Architecture
- Wireframing, Prototyping & Interaction Design
- Usability Testing, Heuristic Evaluation, A/B Testing
- UX Writing & Accessibility (WCAG 2.x)
- Web & Mobile App UX (iOS / Android)

Design Systems & Visual Design

- Design Systems & Component Libraries
- Design Tokens & UI Governance
- High-Fidelity Visual Design
- Responsive & Adaptive Design
- Data Visualization & Dashboard UX

Tools

- Figma, FigJam, Adobe XD, InVision
- Miro, Design System Documentation

Technical Collaboration (Supporting Skill)

- Strong understanding of component-driven UI
- Close collaboration with React engineering teams
- API-driven UI behavior (loading, empty, error states)

PROFESSIONAL EXPERIENCE

Tech Lead – UX / Product Design

Pyramid IT Consulting Pvt. Ltd, Client : Verizon, Chennai (Nov 2024 – Present)

- Led **UX and product design** for **enterprise and AI-assisted platforms** for a large telecom client (Verizon).
- Designed user experiences for AI-driven modules including **epic refinement, code summarization, test case generation**, and **complex analytical dashboards**.
- Translated AI capabilities and product requirements into clear **user flows, interaction models, and information architecture**.
- Designed scalable **dashboard experiences** for large datasets, enabling users to analyze, prioritize, and act on insights efficiently.
- Defined UX standards, interaction guidelines, and **WCAG-compliant design systems**, ensuring consistency across AI and non-AI modules.
- Conducted usability testing, heuristic evaluations, and UX audits, reducing usability defects by **40%** and improving overall responsiveness by **25%**.
- Collaborated closely with **product managers, data teams, and React engineering teams** to validate UX feasibility and edge cases.
- Facilitated cross-functional design reviews and design thinking workshops to align stakeholders and reduce rework.

Senior Software Engineer – UI / Product Designer

Rightrev India Pvt. Ltd., Chennai (Oct 2020 – Sep 2024)

- Designed end-to-end UX for a **B2B SaaS Revenue Recognition platform**, handling complex financial workflows and large-scale datasets (10K+ records).
- Led the creation of a **scalable design system**, aligned with React-based frontend implementation, reducing development effort by **40%**.
- Conducted UX research, A/B testing, and user interviews, improving onboarding experience and increasing user satisfaction by **25%**.
- Designed **data-heavy dashboards and financial visualizations** to support enterprise decision-making.
- Collaborated closely with **Product, QA, and React engineering teams** using Agile workflows, UX documentation, and acceptance criteria.
- Ensured accessibility, usability, and consistency across the product through regular UX audits and design reviews.

Software Engineer - UI/UX Designer

Xenovex Technologies Pvt. Ltd., Chennai (Feb 2017 – Sep 2020)

- Designed **UI/UX for multiple web and mobile applications** across **B2B, Healthcare, Utility Services, and Government sectors**.
- Worked on **government sector web applications**, including **revamping and redesigning existing portals** to improve usability, accessibility, and information flow.
- Delivered end-to-end UX for **enterprise and B2B platforms**, defining workflows, dashboards, and role-based interfaces.
- Designed and enhanced **multiple mobile applications**, focusing on mobile UX patterns, touch interactions, and performance-aware layouts.
- Conducted user interviews, field studies, and usability testing to inform interaction models and design improvements.
- Designed dashboards and visualization systems, improving insight discovery and decision-making speed by **45%**.
- Led **mobile-first and responsive design initiatives**, reducing task completion time by **30%**.

Software Engineer – UI/UX Designer

Apps Business IT Solution Pvt. Ltd., Chennai (Apr 2015 – Aug 2016)

- Worked as a **web developer and UI designer**, building applications using **HTML, CSS, and JavaScript**.
- Designed and developed UI for a **Unified Education Portal (EdTech)** covering academic, administrative, and user management workflows.
- Defined interaction patterns and page layouts for API-driven screens, improving usability and reducing support issues.
- Built reusable UI modules that accelerated delivery by **40%**.

Key Projects

Revenue Recognition Platform – Rightrev

- Designed enterprise UX for complex financial workflows and large datasets (10K+ records).
- Improved usability and performance perception, increasing user satisfaction by **25%**.

GenAI Apex Platform – Verizon (Pyramid IT Consulting)

- Designed **UX for a GenAI-powered enterprise platform** aimed at improving engineering and product productivity.
- Led UX design for GenAI modules including **epic refinement, code summarization, test case generation**, and **AI-driven analytical dashboards**.
- Focused on **explainability, trust, and usability** of AI outputs through clear interaction patterns, confidence indicators, and feedback loops.
- Designed workflows to handle **AI uncertainty**, errors, and user validation scenarios.

- Collaborated with product, data, and engineering teams to translate GenAI capabilities into **actionable, user-friendly experiences**.

TNEGA Government Web Portal

- Designed a **WCAG-compliant CMS** for a large state e-governance platform.
- Improved accessibility and usability by **30%**, reducing citizen support tickets by **40%**.

Healthcare Data Visualization Dashboard

- Designed interactive dashboards for real-time KPI monitoring.
- Improved data interpretation speed by **25%** for clinical teams.

EDUCATION

MCA in Master of Computer Applications | *Jan 2011*

SRM Easwari Engineering College, Anna University | Chennai

Bachelor of Science in Physics | *Jan 2008*

RKM Vivekananda College -Madras University | Chennai

LANGUAGES

- English
- Tamil